

February 2025



CELEBRATING 25 YEARS... CITY WITH THE SOUL OF A VILLAGE

City Manager's Message

The City of Rancho Santa Margarita is proud to contract with the City of Mission Viejo for animal care and control services. Their no-kill shelter, stellar customer service, and excellent response times ensure the best care for the City's four-legged residents. This month's newsletter includes the 2025 vaccination clinic schedule hosted by Mission Viejo Animal Services and available to residents of Rancho Santa Margarita. In addition, low-cost pet care clinics are held monthly at the Bell Tower Regional Community Center in partnership with the Healthcare & Emergency Animal Rescue Team (HEART), a Non-Profit 501(c)(3) organization.

Sincerely,
Jennifer Cervantez



Orange County Sheriff's Department Crime Prevention

Stay informed and connected by following RSM Police Services on your favorite social media platform!

For more information, contact Crime Prevention Specialist Emma Peters at (949) 635-1830 or email RSMCrimePrevention@ocsheriff.gov.

**Emergency 9-1-1
Non-Emergency (949) 770-6011**

For more information, visit Police Services on the City of RSM website at www.cityofrsm.org or visit ocsheriff.gov/StaySafeOC.

Follow us on our socials!

Following Rancho Santa Margarita Police Services on social media is an excellent way for residents to stay informed and connected with their community. By following our accounts, you'll receive timely updates on local safety tips, crime prevention strategies, community events, and emergency alerts. Our goal is to keep you informed, engaged, and empowered to play an active role in maintaining a secure and thriving community. Stay connected, stay safe, and stay involved—**follow us today!**

Directions: Open your phone's camera app, point it at the QR code, and tap the link that appears on the screen.

Instagram



Facebook



SCAN ME!



Twitter

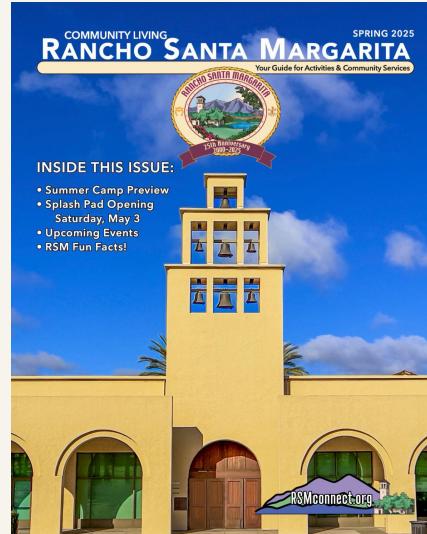


Community Services

Classes, Camps, and more at the Bell Tower Regional Community Center

The City of Rancho Santa Margarita offers a variety of recreational programs and classes at the Bell Tower Regional Community Center. Prior registration is required.

Our Community Living Magazine features upcoming events, family activities, community resources, classes, art programs, workshops,



and more!

Visit [RSMConnect](#) to browse all offerings and access our online registration module.

**To view our full listing of Programs,
Activities, and Events,
click the image below!**





AFTER SCHOOL PROGRAMS

WHEN SCHOOL'S OUT, CLUBS ARE IN

OUR PROGRAMS

| | |
|-------------------------------|--------------------------|
| STEM | ATHLETICS |
| EDUCATION | SOCIAL RECREATION |
| FINE ARTS | INDIVIDUAL TUTORING |
| MIDDLE SCHOOL & TEEN PROGRAMS | TEEN WORKFORCE READINESS |

*The Club and all Day Camp days are **FREE** for ELOP families.*

ENROLL NOW



INFORMATION & ENROLLMENT: BGCCAPO.COM

CONTACT US:

949 - 709 - 7595 jwhite@bgccapo.com



Facility Rentals

Start your rental process today!

To submit a Facility Use Inquiry, click the image below.

Note: Community Services staff will contact you shortly after reviewing your Facility Use Inquiry.
For more information, email FacilityRentals@cityofrsm.org.



Community Services Age Well Senior Services

Meals on Wheels (Ages 60+)

Meals on Wheels provides nutritious daily meals for seniors ages 60+ who cannot shop or prepare meals for themselves. Deliveries run Monday through Friday and include one breakfast, one hot lunch, and one frozen dinner.

Congregate Lunch at the Bell Tower Regional Community Center (Ages 60+)

Age Well Senior Services is proud to host their Congregate Lunch program on weekdays at the Bell Tower Regional Community Center. Meals are catered by Zest in a Bowl and feature Italian, Mediterranean, Western, and Asian cuisines, including meats or fish, healthy vegetables, salads, delicious soups, and dessert or fruit.

All congregate lunch menu meals are low sodium and supportive of a diabetic diet. There is a suggested contribution of \$5.50, although no one eligible for the program will be turned away for inability to pay. The program offers participants an opportunity to enjoy a hot or cold meal while socializing with friends Monday through Friday, excluding holidays.

Senior Pet Pantry (Ages 60+)

Pets are family, too! Meals on Wheels and Congregate Lunch participants can request cat or dog food for their furry friends. For details or to sign up, please contact Age Well Senior Services at (949) 709-7592 or visit myagewell.org.

Age Well
Orange County's partner in aging

Provides services that promote health and well-being for seniors.

Opportunities Include:

- Senior Recreation Activities
- Special Events
- Meals on Wheels Program
- Informative Guest Speakers
- Congregate Lunches (60+)*

*Monthly Lunch Menu can also be found at cityofrsm.org and in the City's monthly eNewsletter.

CONTACT US

Phone: (949) 709-7592
Email: rsmc1@myagewell.com

Age Well Senior Services
Bell Tower Regional Community Center
22232 El Paseo, RSM 92688
(949) 709-7592

Congregate Lunch Menu

Meals on Wheels Menu

February Activity Calendar

Age Well
Orange County's partner in aging

PETS ARE FAMILY, TOO

Meals on Wheels Clients Qualify for pet food assistance.



Learn more at myagewell.org

SAVE THE DATE!

E-Waste Disposal & Document Shredding



WHEN:

SATURDAY, APRIL 5, 2025

8:00 A.M. - NOON

WHERE:

Applied Medical's R100
parking lot - enter from Comercio
29977 Avenida de Las Banderas
RSM 92688



Electronic Waste

- Monitors
- Televisions
- Mouse/Keyboards
- LCD Monitors
- Cables & Cords
- Computers
- Printers/Hard Drives
- Shredders
- Cell Phones
- Power Supplies
- Telephones
- Laptops
- Servers
- DVDs/VCRs
- Copiers/Fax Machines
- Computer peripherals

No sharps, appliances, batteries, smoke detectors, or fluorescent tubes accepted.



For more information:
email: ahowhannesian@cityofrsm.org
call: (949) 635-1800 x6503
cityofrsm.org

Document Shredding

Help the environment and protect yourself from identity theft!

Please bring your paper records or documents in a standard-size file box (no larger than 10" x 12" x 15") or paper grocery bag; shredding trucks will be on-site to shred documents at no cost while you watch. (No 3-ring binders/binder clips). Limit ten (10) boxes per household/business.



Public Works Recycle From Home!

Recycle From Home™ picks up and pays residents for their recyclable cans and bottles! Inspired by 13-year-old recycling superstar Ryan Hickman, this program makes it incredibly easy for Rancho Santa Margarita residents to recycle right from their driveway or doorstep! No more loading up the car with boxes or bags of cans and bottles in search of a redemption center. Collection bags and QR code tracking labels are provided to sort your CA CRV aluminum cans, plastic, and glass bottles.

Recycle From Home schedules drivers to collect your recyclables at your chosen time, ensuring that your items are recycled within 24 hours of your pick-up time. Your recycled items are weighed, and redemption is calculated based on current CA CRV rates. Your payment is then sent to you through Paypal, Venmo, or as a mailed check.

Schedule a pick-up online, put your items out for collection, and Recycle From Home™ will handle the rest.

For more information or to register, visit www.RecycleFromHome.com or download the Recycle From Home mobile app.



Public Works - Waste Management Organic Waste Bins available for RSM Residents

The City has a limited number of complimentary small kitchen bins available for pickup at City Hall during regular business hours. The pails, purchased with CalRecycle grant funds, are designed to assist residents in minimizing waste that goes into landfills.

Residents can stop by City Hall and pick up a free countertop organic waste pail to separate organic waste (such as food waste) from other trash and non-organic recyclables under the Organics Collection Program mandated by the State of California's SB 1383.

SB 1383 was signed into law in September 2016 by Governor Brown. It established methane emissions reduction targets statewide to reduce emissions of short-lived climate pollutants in various sectors of California's economy. SB 1383 also establishes targets to achieve a 75% reduction in statewide disposal of organic waste by 2025.

Please call Public Works for more information at (949) 635-1800.



Development Services Online Inspection Requests

Recent upgrades to the City's permit processing system now include an online customer portal for plan submittals and inspection requests.

REQUEST BUILDING INSPECTIONS ONLINE

<https://rsm.cts.city>

We are currently accepting solar project applications online and will soon expand the program to accept all types of building permit applications.

Online inspection requests are currently available for all project types [here](#).

Animal Services News and Events

The City of Rancho Santa Margarita is proud to contract with the City of Mission Viejo for animal care and control services. Their pro-humane shelter, coupled with stellar customer service and exemplary response times, ensures the best possible care for our City's furry residents.

All dogs over the age of four (4) months in the City of Rancho Santa Margarita are required to have and wear a current license tag. Cat licenses are recommended but not required by law. If your pet is lost, its license and proof of rabies vaccination could be vital in ensuring a safe return home.

Mission Viejo Animal Services Drive-Through Pet Vaccine Clinics

Low-cost Vaccination/Microchip Clinics are available for residents of Mission Viejo, Laguna Niguel, Aliso Viejo, Laguna Hills, and Rancho Santa Margarita.

2025 Dates

Saturday, March 15th
 Saturday, May 10th
 Saturday, August 2nd
 Saturday, October 25th

Clinics are held from 8:30 to 10:00 a.m., weather permitting, at Mission Viejo Animal Services Center, 28095 Hillcrest, Mission Viejo, CA 92692

Visit cmvas.org or call (949) 470-3045 for information about convenient online pet licensing, volunteer opportunities, clinics and pricing, and pet adoptions.

**Low-Cost Pet Vaccination Clinic scheduled for
 Wednesday, February 5, 2025**

Healthcare & Emergency Animal Rescue Team (HEART) is a non-profit 501(c)(3) organization dedicated to saving lives and improving pet and wild animal health, safety, and welfare.



Pet care clinics are held on the first Wednesday of each month on an appointment-only basis. Clinics are hosted by the City of Rancho Santa Margarita in the Bell Tower Regional Community Center. View the clinic flyer [here](#).

To schedule an appointment, please visit their website by clicking this link: Heart4Pets.org.

**LOW-COST MOBILE
PET VACCINE CLINICS**

BELL TOWER REGIONAL COMMUNITY CENTER
22232 El Paseo, Rancho Santa Margarita

HEART, in partnership with the City of Rancho Santa Margarita, brings these services to your community!

First WEDNESDAY of every month
(2024) (Some dates may vary)

APPOINTMENTS ONLY

Appointments are limited. Scheduling as far in advance as possible is strongly recommended. Please be courteous and notify us in advance if you are not able to keep your appointment.

To schedule an appointment: HEART4PETS.ORG

See Reverse Side or Next Page for our CLINIC PARTICIPATION REQUIREMENTS.

- ◆ Pets must be healthy in order to be vaccinated.
- ◆ If your pet has ever received any vaccines, please bring prior vaccine records with you.
- ◆ If proof is not provided that your pet is current on its Rabies vaccine, a Rabies vaccine will be administered at the clinic and pet owner is responsible to pay the vaccination fee.
- ◆ All dogs must be on appropriate collars & leashes; all cats must be in secured pet carriers (no cardboard).
- ◆ Please do not attend our clinic if you or your pet are experiencing any signs of illness. You will not receive services.

DOG VACCINES

| | | | |
|---|---|-------------|------------------------|
|  | RABIES (Thimerosal-free 1 or 3 yr) \$10 | • DHPP \$28 | • ORAL BORDETELLA \$25 |
| | H3N2 w/H3N8 Bivalent Influenza \$38 | • LYME \$25 | • LEPTOSPIROSIS \$27 |

CAT VACCINES

| | | | | |
|---|----------------------------|------------------------------|--------------|-------------|
|  | RABIES (Purevax 1-yr) \$27 | • RABIES (Purevax 3-yr) \$70 | • FVRCP \$26 | • FeLV \$35 |
|---|----------------------------|------------------------------|--------------|-------------|

OTHER SERVICES

MICROCHIP (w / lifetime enrollment) \$35 • NAIL TRIM \$20 • ANAL GLAND EXPRESSION \$20 • FECAL TEST \$38
INTERNAL & EXTERNAL PARASITE PREVENTATIVE & TREATMENT (Ask Cashier for current pricing)

\$20 Military Discount per pet per visit. All active U.S. Military & Veterans are eligible. ID required.
(This special discount is offered while funding allows - may close without prior notice.)

- ◆ \$22 exam & haz mat fee is charged for each pet; however, a \$10 discount will be applied at each consecutive month's visit for pets receiving a 2 or 3-part vaccine series. Owner must present HEART's yellow vaccine certificate from the prior month at the time of the follow-up appointment to receive the discount. This offer cannot be combined with the Military Discount.
- ◆ Products are subject to availability of stock on hand. Product & service prices may change; however, they will remain locked-in at the time your appointment is made.

www.Heart4Pets.org heart4petsappointments@gmail.com 714-993-9193

**Low-Cost Dog & Cat
Vaccination Clinic**
Monthly, First Wednesday




Bell Tower Regional Community Center Parking Lot
Reservations Required

heart4pets.org



SIGN UP
TODAY!

AlertOC

AlertOC is a free mass notification system designed to keep Orange County residents and businesses informed during emergencies. Time-sensitive messages are sent to affected communities. By registering with AlertOC, time-sensitive messages may be sent to your home, cell, or business phone. Text messages may also be sent to cell phones. AlertOC can send out messages to several emergency contacts. AlertOC is operated by the County of Orange in collaboration with local cities.



Emergency Management

Alert OC Emergency Notification System

AlertOC is a mass notification system that keeps Orange County residents and businesses informed of emergencies that may require immediate life-saving actions.

By registering with AlertOC, time-sensitive messages from the county or city you live or work in may be sent to your home, cell, or business phone. You can also register to enable text messages on cell phones. AlertOC is also equipped to send alerts to email accounts and TTY devices.

If you have already registered for AlertOC, please log in periodically to see a summary of your information and ensure it's up-to-date. The system uses your selections and information to reach you in the event of an emergency, including evacuation orders.

www.AlertOC.org

CITY of RANCHO SANTA MARGARITA

Alert OC
STAY INFORMED

1

Sign up to receive:

Evacuation Notices

Public Safety Emergencies

Disaster Notifications

Text ALERTOC to 888777

Learn more at www.alertoc.org

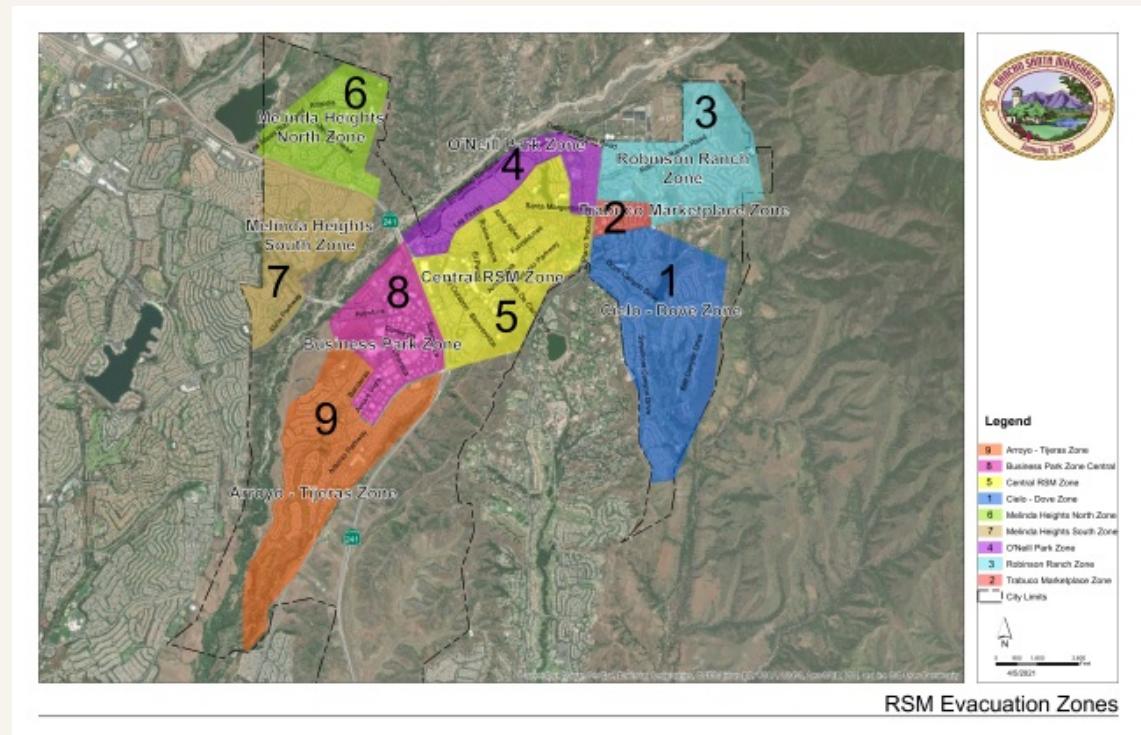
Emergency Management

Know your Evacuation Zone

Wildfires are unpredictable. Strong winds can change a fire's direction and strength instantly, making it impossible for law enforcement to carry out evacuation orders or make door-to-door announcements.

Public safety and City officials will send official evacuation notifications and information during an emergency through [AlertOC](#). Please ensure you and your loved ones are registered to receive critical information via text, email, or telephone.

Residents in neighborhoods near high-risk fire areas are encouraged to be ready for wildfires by practicing fire safety. Ready, Set, Go! gives you the tools to protect yourself, your family, and your property from wildfires. Firefighters train hard to prepare for wildfires—residents must do the same!



For more information on preparing for wildfires, visit the Orange County Fire Authority's Ready, Set, Go! Safety program at [ocfa.org](#).

ZeroTrash RSM First Saturday, Monthly

ZeroTrash is an all-volunteer community organization dedicated to ridding city streets and wilderness areas of trash, reducing waste, supporting local businesses, and taking personal responsibility for the community and the environment! It is also a great opportunity for high school students to earn the community service hours they need for graduation.

ZeroTrash meets on the first Saturday of every month in the courtyard across from City Hall and beautifies our community from 10:00 a.m. to Noon. All are welcome to join in and help Pick It Up.

For more information, visit [ZeroTrash RSM on Facebook](#) or email Brad McGirr at bmcgirr@cityofrsm.org, or check out this short [video](#) to learn more about the program.



Orange County Fire Authority

OCFA's online [Home Assessment tool](#) covers the basics of both Home Hardening and Defensible Space principles. You will be guided through a series of questions about your home and its surroundings. At the end, you will be given the opportunity to receive an emailed report that will provide recommendations for fire hazard mitigation strategies.

Reducing home ignitions and wildfire losses requires a proactive team of residents, fire agencies, and other community members. Thank you for taking the first steps to make your home, your family, and your community safer and better prepared for the next wildland fire event!

For more information or help with the Home Assessment tool, please call (714) 573-6774 or email RSGOC@ocfa.org.

Learn more at ocfa.org.



Passport Acceptance Facility

Non-renewal Applications By Appointment Only

Monday, Tuesday, and Wednesday 9:00 a.m. to 2:00 p.m.
Thursdays - 12:00 noon to 5:00 p.m.
Rancho Santa Margarita City Hall



To Schedule an Appointment:
<https://cityofrsmpassport.youcanbook.me/>

The City's Passport Acceptance Office accepts your passport application and forwards all forms and documents to the United States Department of State for processing. ***With families preparing for the 2025 travel season, please note that our appointment calendar is regularly booked three to four weeks in advance.***

To help increase the efficiency and convenience of booking passport appointments, the City of Rancho Santa Margarita now offers an online scheduling program connected to the Passport Acceptance Facility's calendar for scheduling future appointments.

With online scheduling, applicants can utilize the booking link on the City website's passport page and make an appointment at their convenience. Reminder and confirmation emails/SMS messages will also be sent before the selected appointment date and time.

Visit travel.state.gov to learn the requirements and procedures for obtaining a passport. Additional information is available on our [website](https://cityofrsm.org).

Renewals are not processed at this facility and are accepted by the State Department via mail or using their online passport renewal system. Please visit travel.state.gov to determine if you qualify.

Current Processing Times
Routine Service - 3 to 4 weeks
Expedited Service - 2 to 3 weeks

For more information, please visit cityofrsm.org.

City of Rancho Santa Margarita
Authorized U.S. Passport Acceptance Facility

Monday - Wednesday 9:00 a.m. – 2:00 p.m.

Thursday Noon – 5:00 p.m.

By Appointment Only - Please Book Here:

<https://cityofrsmpassport.youcanbook.me>

Renewals Are NOT Processed At This Facility

If you are renewing a passport that was issued less than 15 years ago and you were at least 16 years of age when the passport was issued, you MUST renew by mail. Use Form DS-82 and follow the instructions. If you do not meet these qualifications, you must complete a first-time passport application, Form DS-11, apply in person, and present the required documentation. To book a passport appointment, please use the link above or the Passport Services button on the home page at cityofrsm.org. For additional information, call (949) 635-1819. Voicemails regarding any remaining questions will be returned within 2 business days.



**travel.state.gov
cityofrsm.org**



RSM Chamber of Commerce

The mission of the RSM Chamber of Commerce is to promote and enhance the business community of Rancho Santa Margarita by assisting our members through Joining, Connecting, and Growing a vibrant local economy.

From monthly mixers, advertising, event sponsorship, and exhibition opportunities, the benefits of joining the Chamber include advocacy for local, regional, and state business interests and referrals from Chamber staff and volunteers.

Learn more at www.rsmchamber.org.

MIX | MINGLE | MOTIVATE



2025 FEBRUARY 6
5:30 - 7:30 PM

RSM
CHAMBER OF COMMERCE

Kick off the year at
MIX | MINGLE | MOTIVATE!

Connect with local professionals, share ideas, and uncover opportunities to grow your business. Let's set the tone for a successful year—see you there!



CELINDA'S
MEXICAN RESTAURANT
29870 SANTA MARGARITA PKWY

Business Connection First and Third Tuesdays, Monthly

Join RSM Chamber Business Connection Meetings for invaluable networking opportunities. Build relationships, share insights, and drive your business forward with the support of fellow chamber members.

RSM Chamber meetings are held on the first and third Tuesdays of the month from 8:30 to 9:30 a.m. in the large conference room at the Bell Tower Regional Community Center.

This is a free event for chamber members; non-members are welcome for one guest visit.

Register at rsmchamber.org.

NOTE: WE ARE BACK AT RSM BELL TOWER!

RSM CHAMBER OF COMMERCE BUSINESS CONNECTION

Meeting

JOIN US FOR AN OPPORTUNITY TO CONNECT
& NETWORK WITH FELLOW CHAMBER MEMBERS



FIRST & THIRD TUESDAYS
8:30am to 9:30am



BELL TOWER REGIONAL COMMUNITY CENTER
22232 El Paseo, Rancho Santa Margarita, CA 92688
(LARGE CONFERENCE ROOM)



FREE EVENT FOR CHAMBER MEMBERS • NON-MEMBERS ALLOWED ONE GUEST VISIT
MEETING QUESTIONS: SAMIRA HURD (949)468-7929

RSM CARES

Bell Tower Foundation



Food Pantry Monthly, First and Third Wednesday

The RSM Cares Food Pantry is open on the first and third Wednesdays of each month from 2:00 to 4:30 p.m. All are welcome; no prequalification is required. Drive through to obtain a box of groceries for yourself, your family, or a neighbor in need!

Located in the parking lot of Shepherd of the Hills United Methodist Church, 30605 Avenida de Las Flores, the pantry is supported solely by donations from generous private donors, local churches, and businesses. RSM Cares serves more than 500 families at their pantry distribution site twice each month. Anyone who stands in line receives food with no questions asked. Everyone is welcome. Individuals will receive fresh fruits and vegetables, non-perishable canned goods, and more.

Email rsmcares@belltowerfoundation.org for more information or to volunteer.



RSM Arts Program **Monthly Exhibits at the Bell Tower Regional Community Center**

The RSM Arts Program is an initiative of RSM Cares that inspires creativity through visual arts, dance, and music. Talented local artists and students exhibit their work monthly in the Bell Tower Regional Community Center lobby on weekdays, excluding holidays.

Follow @rsm_cares_art_gallery on Instagram!

More information at rsmcares.org.

Art Exhibition



Featured Artists:



SANTA MARGARITA
CATHOLIC HIGH SCHOOL

Exhibit Dates

February - March

Open Mon-Fri from 8am - 5pm

Location

RSM Bell Tower

22232 El Paseo, RSM, CA 92688

 [@rsm_cares_art_gallery](https://www.instagram.com/rsm_cares_art_gallery)

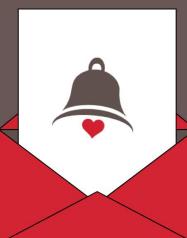
 RSMCares@belltowerfoundation.org

 (949) 933-6001

RSM Cares

RSM Cares seeks to enrich the quality of life for residents of Rancho Santa Margarita by inspiring local philanthropy, engaging stakeholders in community service, and embracing the local nonprofit network through collaborative partnerships.

SUBSCRIBE to our
newsletter



MONTHLY UPDATES
RSM Cares 

Rancho Santa Margarita Branch

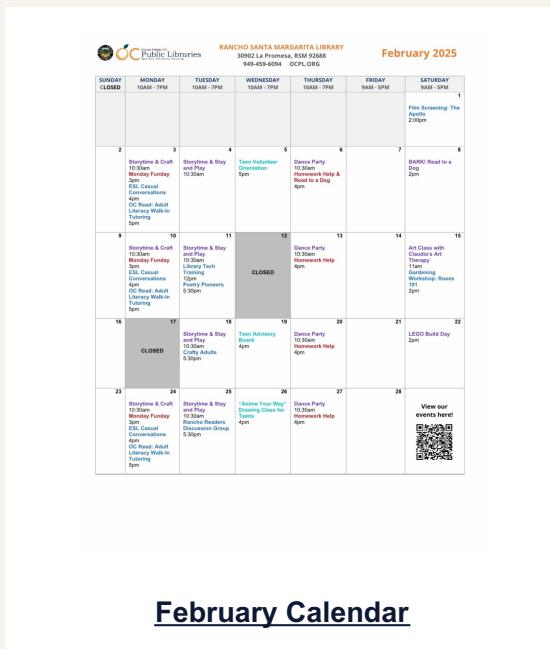
Orange County Public Library



Visit the Rancho Santa Margarita Library, located at 30902 La Promesa, for a variety of services, events, and activities.

The popular Friends of the Library bookstore is stocked with books, games, puzzles, and DVDs; proceeds from sales support library services. Please call the library for current hours and volunteer information.

View the events calendar or call (949) 459-6094 for more information on library programs and events.



Crafty Adults

Shadow Box

Tuesday, February 18th, 2025 @ 5:30 pm | RSM Library

Join us in the Program Room for fun and engaging crafts. Although all ages are welcome, each craft is intended for an adult audience and skill level.

Don't miss this exciting opportunity to meet new friends and make social connections while getting creative! All supplies will be provided.

For more information call 949-459-6094 or email ocpl.rsm@occr.ocgov.com

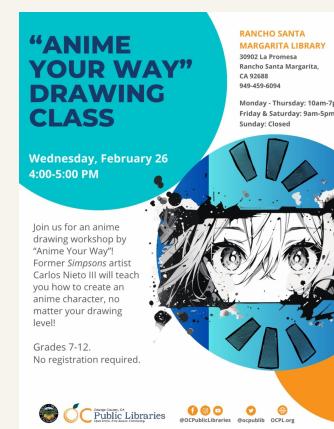


This project is funded in part through a grant from the California Department of Aging and administered locally by the Orange County Office on Aging.



February Calendar

Adult Crafts



Film Screening

Gardening

Teen Craft

Orange County Mosquito and Vector Control District

The Orange County Mosquito and Vector Control District provides services for:

- Mosquitoes
- Red Imported Fire Ants (RIFA)
- Rats

- Mosquito Fish Drop-off
Submit a service request [here](#) to OCMVCD.

Check your yard periodically for standing water to ensure you stop mosquitoes in their tracks!

Visit ocvector.org for more vector safety and prevention tips.



Rats

Vehicle Damage?

During the colder months, rats often shelter in vehicle engine bays causing havoc. To protect your vehicle, avoid parking near dense vegetation or trashcans. Keep your property clutter-free, maintain your yard, harvest all fruit, and park in the garage if possible.

OCVECTOR.ORG



Free Income Tax Assistance

Those with a household income less than \$67,000 in 2024 may be eligible to file tax returns for free. Assistance is available by appointment in Rancho Santa Margarita.



The Volunteer Income Tax Assistance (VITA) program offers free tax help to taxpayers who make \$67,000 or less, persons with disabilities and limited English-speaking taxpayers who need assistance preparing their tax returns.

IRS-certified volunteers provide free basic income tax return preparation with electronic

filings to qualified individuals.

San Francisco Solano Church, 22082 Antonio Parkway, Rancho Santa Margarita, has provided a VITA chapter since 2013.

To schedule an appointment or for additional information, please call (949) 546-8127

GET YOUR TAXES DONE FOR FREE

OC FREE TAX PREP
LET'S TALK TAXES



Did you make less than \$67,000 in 2024?

- File your taxes for FREE
- Claim cash-back credits

What Do I Bring With Me?

- Photo identification
- Social Security Card or Individual Taxpayer Identification Number (ITIN) Letter for all individuals listed on the return
- W-2s, 1099s, and other income-related documents for 2024
- Form 1095-A, B or C for health insurance coverage statement for state return
- All 1099-B and E for education expenses
- Childcare provider name, address, phone number and amount spent
- For joint returns, both spouses must be present to sign the required forms
- Account and routing number if your refund direct deposited (Recommended)
- Copy of your last year's tax return (Recommended)

Maximize Your Refund With Expert Help!

Our tax professionals are here to ensure you get every dollar you deserve. Combine these tax credits and more for hundreds—or even thousands—of extra dollars in your pocket!

- **Federal Earned Income Tax Credit (CalITC):** Up to \$3,644
- **Federal Tax Credit (ETC):** Up to \$7,830
- **Young Child Tax Credit (YCTC):** Up to \$1,154
- **Foster Youth Tax Credit (FYTC):** Up to \$1,154 (or \$2,308 if both taxpayer qualify)
- **And More!**



NEED ITIN APPLICATION ASSISTANCE? WE CAN HELP.
Visit OCFreeTaxPrep.com/ITIN



**IT'S YOUR MONEY
GET IT!**
Financial Responsibility

IRS

Tax Prep Information

2025 FREE TAX PREP LOCATIONS

Before you call or visit a site, please check the most current list online at OCFreeTaxPrep.com/locations.

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|---|---|--|
| <p>Abiding Savior Lutheran Church 22011 El Paseo, Suite 100, Irvine, CA 92618 949.688.0003</p> <p>Altraz, Inc.  12000 El Paseo, Bldg. 200, Irvine, CA 92623 714.276.4679</p> <p>Access California Services  714.937.0460</p> <p>America's Independence Community Resource Center  10841 Santa Ana Blvd., Suite 100, Santa Ana, CA 92701 714.826.9070</p> <p>Asian American Senior Citizens Community Resource Center  830 N Main St., Suite A, B, C, D, E, F, G, H, I, J, K, L, M, N, O, P, Q, R, S, T, U, V, W, X, Y, Z, 92701 714.736.2200</p> <p>Boys & Girls Club of Santa Ana  15065 Brookhurst St., Ste. C-200, Santa Ana, CA 92703 714.736.4303</p> <p>California International Bank  15065 Brookhurst St., Ste. C-200, Santa Ana, CA 92703 714.736.4303</p> <p>California State University, Fullerton  12500 University Dr., Garden Grove, CA 92843 714.750.5100</p> <p>Coastline College  12500 University Dr., Garden Grove, CA 92843 714.750.4300</p> <p>Community Health Center Community Center  230 E. 10th St., Anaheim, CA 92801 714.752.4300</p> <p>El Paseo Family Resource Center  14071 El Paseo Ave., Orange, CA 92706 714.532.2395</p> | <p>Foster Homes  22011 El Paseo, Suite 100, Irvine, CA 92618 949.688.0003</p> <p>Good Hands Foundation – Gardner Grove  1201 Gardner Grove Dr., Gardner Grove, CA 93844 714.449.0000</p> <p>Good Hands Foundation – Irvine  21701 Irvine Ave., Irvine, CA 92602 714.449.0000</p> <p>Goodwill of Orange County  1201 Warner Ave., Costa Mesa, CA 92726 714.557.2000</p> <p>Harvest Community Park  14201 Harvard Ave., Irvine, CA 92606 714.750.5100</p> <p>Irvine Valley College  5000 University Dr., Irvine, CA 92618 714.276.4300</p> <p>Marinella Health Smiles Center for Healthy Living  307 Paseo de la Vida, Newport Beach, CA 92660 714.750.5100</p> <p>Miraloma Park & Family Resource Center  12500 University Dr., Garden Grove, CA 92843 714.756.6496</p> <p>Newport Harbor Community & Senior Center  24052 W. Waters Way, Mission Viejo, CA 92690 714.750.5100</p> <p>Pondosa Park Family Resource Center  12500 University Dr., Garden Grove, CA 92843 714.765.5400</p> | <p>San Francisco Solano Catholic Church  22011 El Paseo, Suite 100, Santa Ana, CA 92706 714.750.5100</p> <p>San Juan Capistrano Community Center  22011 El Paseo, Suite 100, San Juan Capistrano, CA 92675 714.276.4300</p> <p>South Coast Community Church  21812 Lake Forest Dr., Lake Forest, CA 92630 714.276.4300</p> <p>South Orange County Family Resource Center  22011 El Paseo, Suite 100, Lake Forest, CA 92630 714.276.4300</p> <p>Southwest Community Center  22011 El Paseo, Suite 100, Santa Ana, CA 92703 714.276.4300</p> <p>Santa Ana Community Center  12500 University Dr., Santa Ana, CA 92703 714.276.4300</p> <p>Santa Barbara Community Center  12500 University Dr., Santa Ana, CA 92703 714.276.4300</p> <p>St. Kilian Church  22011 El Paseo, Suite 100, Mission Viejo, CA 92691 714.391.5400</p> <p>Tustin Family & Youth Center  17222 Tustin Rd., Tustin, CA 92780 714.750.5100</p> <p>West Anaheim Youth Center  12500 University Dr., Anaheim, CA 92804 714.765.6400</p> |
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Tax Prep Locations

The Lifeline & 988

Crisis Support

Callers to 988 are connected to trained counselors who provide free and confidential emotional support and crisis counseling and connect them to the appropriate resources. These services are available 24 hours a day, seven days a week, across the United States. Special support services are available to veterans, and Tele-Interpreters support more than 240 languages.

For more information, visit
<https://988lifeline.org/talk-to-someone-now/>.

What is 988?

The 988 Suicide & Crisis Lifeline offers 24/7 call, text and chat access to trained crisis counselors who can help people experiencing suicidal, substance use, and/or mental health crisis, or any other kind of emotional distress.

People can also dial 988 if they are worried about a loved one who may need crisis support.

988 SUICIDE & CRISIS LIFELINE

OC Health Care Agency

OC Navigator

OC Navigator is part of the Orange County Behavioral Health System Transformation Innovation Project. The project seeks to help people find and connect with the supportive resources they need in different areas of their lives, including health and well-being, as well as other services.

The image features the Orange County Navigator logo at the top, consisting of a stylized orange 'O' with a green leaf on top, followed by the word 'Navigator' in a large, dark blue, sans-serif font. Below the logo is a tagline: 'Find help in Orange County by connecting with resources for health, wellness, and more.' Underneath the tagline are ten circular icons representing various services: a phone, a crossed-out dollar sign, a house, a medical cross, a fork and knife, a scale, a bus, a person, a shield, and a dollar sign. At the bottom of the image is a diverse group of people of various ages, ethnicities, and abilities standing together on a green grassy field under a blue sky with white clouds.

Some services are available 24/7, such as suicide prevention and domestic violence assistance. Users can also suggest resources they would like to see featured on OC Navigator.

Learn more at ocnavigator.org.
Resources are available in Spanish, Vietnamese, Korean, Arabic, Farsi, Mandarin, Khmer, or Tagalog.



Orange County Transportation Authority

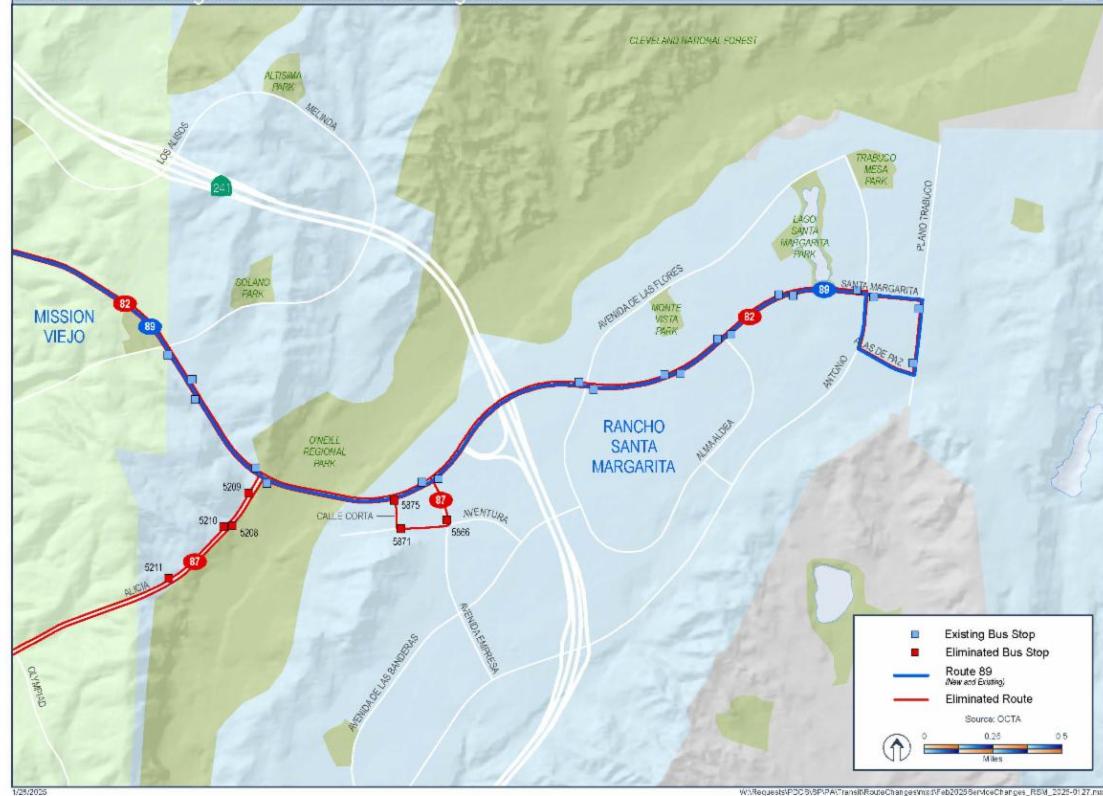
Bus Service Changes

Effective February 9, 2025

Orange County Transportation Authority (OCTA) has informed us of upcoming changes to bus services in the City of Rancho Santa Margarita. Revisions to the route are due to OCTA's bus restructuring plan, which includes discontinuing certain stops that will no longer be serviced. This bus restructuring plan more closely aligns with the OC Bus transit system, considering post-pandemic travel patterns. With this, it was determined by OCTA that Routes 82 and 87 will be removed from service, with Route 89 servicing affected areas. This change resulted in the removal of seven bus stops within the City, with 19 remaining, as shown on the [map](#) below. These changes will be implemented effective February 9, 2025.

For more information and details about upcoming changes, visit OCTA.net.

February 2025 Service Change:
Bus Route Changes in Rancho Santa Margarita



City of Rancho Santa Margarita | (949) 635 -1800 | 22112 El Paseo | cityofrsm.org



CITY OF RANCHO SANTA MARGARITA | 22112 El Paseo | RANCHO SANTA MARGARITA, CA 92688 US

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