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## RSM Messenger

November 2015

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### RSM City Council

**Mayor**

Brad McGirr

**Mayor Pro Tempore**

Tony Beall

**Council Members**

### City Manager's Message

The City of Rancho Santa Margarita staff regularly meets to plan for emergencies and disasters and to practice drills and simulations. We also work closely with our partner agencies including American Red Cross, Orange County Fire Authority, County of Orange, and neighboring cities to prepare for weather events and emergencies, including the predicted El Niño storm season. We'll be sharing preparation tips on our website as we embark on the fall and winter months.



I hope you'll join us on Thursday, November 12th when we'll be honoring our Veterans for their service to our great country. A reception will be held at 6:00 p.m. prior to the 7:00 City Council Meeting. I am grateful for the opportunity to recognize the men and women of our community during this month of thanksgiving.

Sincerely,

Jennifer M. Cervantez

City Manager

### ZeroTrash RSM Saturday, November 7 10:00 a.m. - noon

ZeroTrash RSM is a growing community of volunteers who meet on the first Saturday of each month to rid the city of trash, litter, stickers and graffiti. Join this collaboration of friends and neighbors of all ages in their mission to improve the appearance of the City and enhance our environment.



For more information, or to register as a volunteer, visit The Bell Tower Foundation's website at

Carol Gamble  
Jerry Holloway  
Mike Vaughn

[belltowerfoundation.org](http://belltowerfoundation.org). Individuals and groups are welcomed and encouraged to attend. Participants are asked to meet at the courtyard between Cinepolis and Panera.

## Quick Links

[City's Website](#)  
[Online Request System](#)  
[Class Registration](#)  
[Bell Tower Facility Rentals](#)  
[AlertOC](#)



## City Council Meetings

Held on the second and fourth Wednesdays at 7 p.m. in the Council Chambers at City Hall, 22112 El Paseo, Rancho Santa Margarita, CA

## Holiday Closures

City Hall and the Bell Tower Regional Community Center will be closed Wednesday, November 11<sup>th</sup> in observance of Veterans Day.

The City Council meeting will be held on the next day, Thursday, November 12<sup>th</sup> at 7:00 p.m. The City of Rancho Santa Margarita Municipal Code Section 2.01.010, states that if any such day is on a holiday, then the meeting scheduled on such day shall be held on the next regular business date that is not a holiday.

City offices will be closed on November 26-27 in observance of the Thanksgiving holiday.

The November 25, 2015 City Council meeting has been cancelled.

## Community Living Magazine

## Veterans to be Honored by City Council

**Thursday, November 12**

**6:00 p.m.**

**Rancho Santa Margarita Civic Center**

The City of Rancho Santa Margarita invites veterans and their families to a reception at the Bell Tower Regional Community Center on Thursday, November 12, 2015. The community is invited to join us in honoring the men and women of our community for their service.

Veterans Day is the we thank and honor all those who served honorably in the military - in wartime or peacetime. The City of Rancho Santa Margarita would like to thank local veterans for their service, acknowledge that their contributions to our national security are appreciated, and underscore the fact that all those who have served in the military have sacrificed and performed a noble duty. Following the reception, a Roll Call will be conducted at the City Council meeting which begins at 7:00 p.m.

*We are seeking photos of Rancho Santa Margarita veterans to be included in our presentation. If you have a photo of a veteran that you would like to add to the City's collection, please drop off a copy at the Bell Tower Community Center, or email photos to [llopez@cityofrsm.org](mailto:llopez@cityofrsm.org). Vintage and/or current photos are welcomed and encouraged! Please include contact information if you would like the photo returned to you; photos will be returned by mail.*

For more information, call Community Services at (949) 216-9700.

City of Rancho Santa Margarita  
**VETERANS DAY**  
**TRIBUTE**

Veterans, families and friends are cordially invited to join us for a Veterans Day Reception and City Council Recognition

Thursday, November 12, 2015  
Civic Plaza, 22112 El Paseo  
6:00 Reception  
7:00 City Council Meeting Roll Call

For information or to RSVP: (949) 216-9700, [llopez@cityofrsm.org](mailto:llopez@cityofrsm.org)

Click on flyer to enlarge.

## Low Cost Pet Vaccination Clinic Wednesday, November 4

**Bell Tower Regional Community Center**

**22232 El Paseo**

**1<sup>st</sup> Wednesday of each month**

**6:30 p.m. - 7:00 p.m. (Cats only)**

**7:00 p.m. - 8:30 p.m. (Dogs & Cats)**

**INFO: (714) 993-9193**

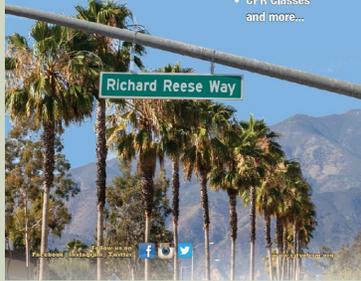
**[www.scvvc.webs.com](http://www.scvvc.webs.com)**



Bring your cat or dog for low cost vaccinations from the Society for California Veterinary Vaccine Care (SCVVC) and pet licensing from OC Animal Care. Cash or credit card (\$2 processing fee) are

**INSIDE THIS ISSUE:**

- City News
- Crime Prevention
- CPR Classes
- and more....



**Register today**  
**for Recreation Classes**  
**at the Bell Tower**  
**Regional Community Center**

Care (SCVVC) and pet licensing from OC Animal Care. Cash or credit card (\$3 processing fee) are the only forms of payment accepted. AVID micro identification chips are also available which includes the registration and continuous, 24/7 lifetime monitoring.

**Important Rabies Information**

If you have a prior Rabies vaccine certificate, license tag or license renewal notice for your pet, please bring it with you to the clinic.

**Vaccines for dogs include:**

Rabies	\$7.00
DAP/DHPP	\$19.00
Bordetella	\$14.00
Lyme	\$22.00
Microchip	\$28.00
<i>\$2.00 hazardous materials disposal fee per pet</i>	

**Vaccines for cats include:**

FVRCP "3-in-1"	\$18.00
FELV	\$21.00
Purevax	\$20.00
Microchip	\$28.00
<i>\$2.00 hazardous materials disposal fee per pet</i>	

Prices are subject to change, clinic will cancel in the event of rain.

**RSM Chamber News**

**Performance Breakthrough Conference**  
**Thursday, November 5**  
**5:30-9:30 p.m.**  
**Bell Tower Regional Community Center**  
**22232 El Paseo**

Presented by the Rancho Santa Margarita Chamber of Commerce and the South County Management Society in cooperation with the City of Rancho Santa Margarita, this free event will promote career enhancement and business networking.

Register [here](#) to confirm your attendance.

**EVENT HIGHLIGHTS**

**KEYNOTE ADDRESS**

"The How of Leadership: Unleashing the Capacity of Your People" presented by Rob Reindl, President at Rob Reindl Organization Consulting Services

**LEGISLATIVE UPDATE**

**7<sup>th</sup> ANNUAL**  
**"Performance Breakthrough Conference"**  
 Promoting Career Enhancement and Business Networking  
 Thursday, November 5, 2015, 5:30 to 9:00 PM  
 Bell Tower Regional Community Center  
 22232 El Paseo

**KEYNOTE ADDRESS:**  
**"The HOW of Leadership: Unleashing the Capacity of Your People"**  
 Presented by Rob Reindl, President at Rob Reindl Organization Consulting Services  
 Author, Former Corporate VP at Edwards Lifesciences, and Fortune 500 Company Executive Coach

**AND A SPECIAL CALIFORNIA BUSINESS LEGISLATION UPDATE BY:**  
 Assemblyman William Brough, California State Assembly 73<sup>rd</sup> District

**WORKSHOPS**

- "Leading with Integrity"**  
 Presented by Kip Sheppard, President & CEO, The Wassich Group Development & Construction Division
- "Finding and Connecting with Your Clients and Showcasing Your Expertise with LinkedIn"**  
 Presented by Loribeth Plessan, International LinkedIn Trainer and Coach
- "The Acai of Leadership"**  
 Presented by Dan McCormick, Founder, Bowl of Heaven
- "Driving Core Motives – The Color Code Theory"**  
 Presented by Denise Neesham, Founder, Makers of Millionaires
- "Leadership Skills for the Future"**  
 Israel Dominguez, MBA Director of Economic & Workforce Development, Saddleback Community College

**New Site: The Bell Tower, 22232 El Paseo, Rancho Santa Margarita 92688**  
 This incredible event is being presented at **NO CHARGE** to participants!  
 Please RSVP via <http://bit.ly/scms2015>

Sponsored by the **South County Management Society** and the **RSM Chamber of Commerce**  
 in Association With:

- BYU MANAGEMENT SOCIETY
- The Bell Tower Foundation
- ORSA
- DJE Sound & Lighting
- Fellowship in Business
- The Gas Company
- The Interfaith Council of RSM
- Reuben Clark Law Society
- LDS OC Area Public Affairs
- Mayor Scott Voigt, City of Lake Forest
- Park Terrace
- Santa Margarita Water District

and Refreshment Sponsors: **Bowl of Heaven, Entertaining Events, Frosting on Top, and Little Miss Donut**

Click on image to enlarge

## **BREAKOUT WORKSHOPS**

"Leading with Integrity"

Presented by Kip Sheppard: President & CEO, The Wasatch Group Development & Construction Division

"Finding and Connecting with Your Clients and Showcasing Your Expertise with LinkedIn"

Presented by Loribeth Pierson: International LinkedIn Trainer and Coach

"The Acai of Leadership"

Presented by Dan McCormick: Founder, Bowl of Heaven

"Driving Core Motives - The Color Code Theory"

Presented by Denise Needham: Founder, Maker of Millionaires

"Leadership Skills for the Future"

Israel Dominguez: MBA Director of Economic & Workforce Development, Saddleback Community College

For more information, visit the Rancho Santa Margarita Chamber of Commerce [website](#).

## **South County Veterans Summit**

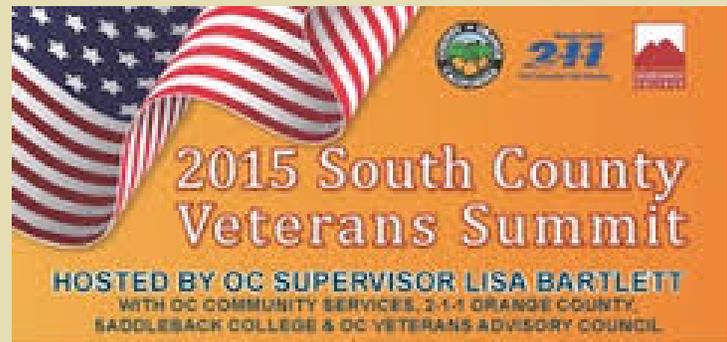
**Friday, November 6**

**9:00 a.m. - 2:00 p.m.**

**Saddleback College**

**28000 Marguerite Parkway**

Residents are invited to the 2015 South County Veterans Summit on Friday, November 6 at Saddleback College.



Hosted by Orange County Supervisor Lisa Bartlett with OC Community Services, 2-1-1 Orange County, Saddleback College and the OC Veterans Advisory Council, the Summit dubbed "Connect & Succeed" is from 9:00 a.m. to 2:00 p.m. at 28000 Marguerite Parkway.

The Summit will feature a host of resources and information for local veterans including a presentation about the South County Veterans Research Study, VA benefits overview, veterans resource fair, and breakout sessions.

For more information, call 714-480-6555.

## **Prepare for Flu Season**

**Flu Shot Clinic**

**Tuesday, November 10**

**10:00 a.m. - 2:00 p.m.**

**Bell Tower Regional Community Center**

Age Well Senior Services is hosting a free clinic to assist the community in preparation for the upcoming flu season.

### Why get vaccinated?

Every year, there are flu epidemics throughout the United States. It is especially important for high risk groups such as adults age 65 and older to get vaccinated. Older adults are at a greater risk for severe or life-threatening complications that can arise from contracting the flu.

### When should I get vaccinated?

The time of year to get the flu vaccination has come as the flu season lasts from October to May. The sooner you get the vaccine, the better chance you have of protecting yourself against the virus.

### Where do I get vaccinated?

Many seniors are eligible to receive free or low cost vaccinations at certain clinics and pharmacies throughout Orange County. Call the toll free Office on Aging Information and Assistance line at 1-800-510-2020 to receive more information on a clinic location near you.

# Free Flu Shots

Tuesday, Nov 10th

at

The Bell Tower Regional Community Center  
22232 El Paseo, R5M

Time: 10:00am to 2:00pm



County Flu-Shot Clinic



**Click on image to enlarge**

## Mobile Pet Care Services Offered Spay/Neuter Procedures Available at the Bell Tower Regional Community Center Friday, November 13

The Society for California Veterinary & Vaccine Care (SCVVC) will be offering Spay/Neuter Clinics on one Friday per month here in Rancho Santa Margarita. Procedures will be performed in their mobile surgical center, which will be conveniently located in the parking lot of the Bell Tower Community Center. Appointments are available for dogs, cats, and rabbits by contacting SCVVC at (714) 993-9193 or at [scvvc.pets@gmail.com](mailto:scvvc.pets@gmail.com).

Visit the SCVVC [website](#) for fee information, appointment scheduling and other important details.

Thank you to SCVVC for providing this important and life-saving service to the pets and their people of Rancho Santa Margarita!



## Protecting Your Home



According to the US Department of Justice (DOJ), a home is burglarized about every 15 seconds. The average loss to the homeowner is \$2,000!

The DOJ says more than 60 percent of burglaries occur during the day when people aren't home. Most break-ins are through ground or first floor doors. Burglars select targets based on a number of key factors, including:

- Familiarity with the target and convenience of the location
- Occupancy
- Visibility
- Accessibility
- Vulnerability or security
- Potential rewards

Don't be an easy target! The OCSD join law enforcement nationwide in urging homeowners to take the following steps to protect their families, home and neighborhoods:

- **Install** quality locks on doors and windows and use them. Close and lock your doors and windows even when you're home. Do not rely on thumb-turn locks on windows, as they can be unlocked through a broken window. A good quality deadbolt should be installed on every exterior entry door no matter how friendly your neighborhood is. Make it a habit to ensure your doors are locked each time you leave the house and go to bed.
- **Trim** shrubs around doors and windows so burglars don't have a sheltered place to work. High or overgrown landscaping like bushes, shrubs and trees can offer an intruder a place to hide and conceal a break-in. Trim vegetation so your home's windows, porches and doors are visible to neighbors and passersby.
- **Install peepholes** on exterior doors and any interior doors between the garage and house.
- **Utilize timers** for indoor lights, as well as radios or televisions, to give your home an occupied appearance.
- **Close** shades, drapes and other window treatments while you're away to keep potentially tempting household items out of view. Burglary is often a crime of opportunity and "window-shopping" is one way criminals choose potential targets.
- **Close and lock** your garage door if you are not in the immediate area.
- **Lighting** is one of the best deterrents to nighttime burglary; indoor and outdoor lighting are important. Install lights by all exterior doors and make bulbs hard to reach. Dark or poorly lit homes and properties make it easier for a burglar to go about unseen. Motion sensor lights are often a good choice for side or backyards.
- **Install** track-type locks, drop bars, wooden dowels, or pinning devices on sliding glass doors.
- **Ensure** all entry doors are solid wood or steel-wrapped wood-core doors.

Join or establish a Neighborhood Watch! Getting to know your neighbors can be beneficial for your home's security. Rancho Santa Margarita has several active Neighborhood Watch programs and Police Services staff post information regularly on [Nextdoor.com](http://Nextdoor.com).

Pay attention to suspicious activity or anything that appears out of place. Immediately report any and all suspicious activity by calling our local 24-hour non-emergency number or dial 911 in the event of an emergency.

For more information or questions related to public safety in Rancho Santa Margarita, please call Police Services non-emergency line at (949) 770-6011.

## **Public Works to launch Annual Concrete Repair Program and Americans with Disabilities Act (ADA) Curb Ramp Installation Project**

The Citywide Annual Concrete Repair Program will remove and reconstruct segments of sidewalk that are damaged and in need of repair as a result of tree uplifting, subgrade failure or other causes throughout various locations in the City. The ADA Curb Ramp Installation will reconstruct curb ramps in select locations in order to comply with current standards. The project is scheduled to begin in December and completion is anticipated in January, 2016 pending favorable weather conditions.

Click [here](#) for a map of construction locations. For more information, contact Wilson Leung at [wleung@cityofrsm.org](mailto:wleung@cityofrsm.org) or (949) 635-1800 ext. 6506.



## **SMWD Honors SustainaBlue Water Heroes**

Santa Margarita Water District (SMWD) each month has challenged its customers to cut back their water usage by 24 percent during this exceptional drought and they have not disappointed. The District so far has decreased its water usage by 28 percent cumulatively since June of 2015. SustainaBlue Water Heroes have contributed immensely in helping us exceed or meet our goal each month.

SMWD Directors recognized our SustainaBlue Water



SMWD Directors Recognized Our Sustainable Water Heroes Ms. Samantha Chen and Mr. Louis Zhao, as well as Tierra Linda Homeowners Association in Rancho Santa Margarita, for the month of October. The honorees were acknowledged for their extraordinary water efficiency. They received an engraved glass plate from the Directors and a yard sign that declared them "Water Heroes."



Ms. Chen and Mr. Zhao, residents of Mission Viejo, accepted the award last Wednesday night at the Santa Margarita Water District.

Ms. Chen and Mr. Zhao have an outstanding example of a SustainaBlue Landscape - and they did it all themselves! Since June 2015, they have used 75% less water than during the same period in 2013. This past billing period, their water usage was an amazing 70 gallons per day! They were able to achieve this by:

- installing efficient drip irrigation and rain barrels
- imputing hardscape and decomposed granite for landscaping
- placing in a drought tolerant plant selection

Our second water hero for the month of October is the Tierra Linda Homeowners Association in Rancho Santa Margarita.

Tierra Linda earned a 41 percent water use reduction for June-August 2015 compared to the same period in 2013. This remarkable reduction came about by:

- identifying areas where grass could be replaced with low water-use plants and landscaping
- investing in an irrigation system that converts pop-up spray heads to drip irrigation
- installing weather-based irrigation controllers to water the common area landscaping

If you would like to recognize someone as a water hero, send your nomination to [jjml@smwd.com](mailto:jjml@smwd.com).

SMWD is is the second-largest in water district in Orange County, serving more than 165,000 people in Coto de Caza, Ladera, Rancho Santa Margarita and portions of Mission Viejo and San Clemente. For more information, visit [www.smwd.com](http://www.smwd.com).

## **RSM Graffiti Hotline** **(949) 635-1825**



Please report any graffiti to the City's Graffiti Hotline at (949) 635-1825. The hotline is open 24 hours a day, seven days a week. We strive to remove all graffiti within 48 hours from the time we receive your call and are committed to promptly removing graffiti from public areas. Experience has shown that

removing graffiti as soon as it occurs is the best prevention against future graffiti; rapid removal demonstrates to vandals that people care about their place of business and neighborhood and that

demonstrates to vandals that people care about their place of business and neighborhood and that their efforts to deface property has little chance of being seen.

***Remember, your safety comes first! When witnessing graffiti or vandalism taking place, call 911; please do not attempt to intervene.***

## **November Recreation Highlights**

To register for these and other classes, visit Community Services on the City's website at [www.cityofrsm.org/classregistration](http://www.cityofrsm.org/classregistration).

### **Paint, Paste and More!**

**\$78/ 6 Classes**

Encourage your child's creativity and imagination through hands-on exploration of a wide variety of manipulative and sensory materials. Different activities are introduced each week, so come for fun and dress for a mess. All activities are amendable to suit all ages, older siblings are encouraged to enroll. Ages: 1.5-5 yrs.

What to bring: \$20 cash materials fee

Instructor: Wendy Rault

410302 01	T	Jan 5 - Feb 9	10-10:45 am
410302 02	Th	Jan 7 - Feb 11	10-10:45 am

### **Spanish for Immersion Time for Preschoolers**

**\$58/ 4 Classes**

This class is designed to provide a Spanish immersion experience for young children and incorporates dance, music, art, games, crafts and story time to provide a fun educational experience in Spanish. Ages: 3-7 yrs.

Instructor: Ursula Rubina

310767 03	T	Nov 10 - Dec 1	1-2 pm
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### **Scratch Computer Programming**

**\$123/ 8 Classes**

Students will learn fundamental programming concepts using a visual programming language developed at MIT. Students will create their own games, animations, and various interactive projects using block-like puzzle pieces. Computation and math concepts such as sequences, loops, conditionals, variables, operators, x/y axis, coordinates, testing and debugging are covered.

Educational fun while learning more about computers. \*Students must complete level 1 prior to enrolling in level 2. Ages: 7-12 yrs.

Instructor: Savoy Academy

**Level 1**

420764 01 T Jan 5 - Feb 23 3:30-4:30 pm

**Level 2\***

420766 01 Th Jan 7 - Feb 25 3:30-4:30 pm

**Small Business Retirement Plans: Simple to Sophisticated**

**\$23/ 1 Class**

Businesses grow and change. Your retirement plan needs to be flexible. In this class you'll learn ways to take advantage of asset consolidation, make flexible contributions that may allow you to save on taxes, and compare the features and benefits of SEP, SIMPLE, 401(k) and Individual 401(k) plans. Ages: 18 yrs. & up.

Instructor: Jeffrey Halbreich, CFP®

340768 02 W Nov 4 6:30-7:30 pm

**Zumba with Tania**

ZUMBA Fitness is a fusion of Latin and International music-dance themes creating a dynamic, exciting and effective fitness system. Appropriate for any fitness level. Try the first class of a session before you register. Ages: 18 yrs. & up. No Class: 11/9 & 11/11

Instructor: Tania Villalbaz

**\$45/ 4 Classes**

340206 07 M Nov 2 - Nov 30 7-8 pm

340206 08 W Nov 4 - Dec 2 7-8 pm

**\$85/ 8 Classes**

340206 09 M,W Nov 2 - Dec 2 7-8 pm





**Rancho Santa Margarita Civic and Community Center**